

| Initial Questions to Ask Client | Notes |
|---|--|
| Business Specific Questions | |
| Has the business previously used other names? | <i>List all previous names</i> |
| Was the business previously located at a different address? | <i>List all previous addresses</i> |
| Has the business used any other phone numbers? | |
| Does the business use any call tracking numbers? | |
| How many locations does the business have? | <i>For multiple locations, get NAP information for each location (see business info tab)</i> |
| What is the average value of a sale? | <i>If different services are provided, answer this for each of the top services</i> |
| What is the lifetime value of a customer? | |
| How much revenue should the website generate each month? | |
| Does the business have any quality images and videos? | |
| What are the top services provided by the business? | |
| Does the business have any certifications, specialities or anything noteworthy? | |
| Has the business received any awards? | |
| Does the business service any well-known brands? | |
| Does the business have any customer reviews or testimonials? | |
| Website Specific Questions | |
| Has any previous SEO work been done? | |
| Has your website ever been penalized by Google? | |
| How many websites does your business own? | |
| Does the business own other domains? | <i>Check for any 301 redirects</i> |
| When was the last time your website was redesigned? | |
| Where is the website hosted? | |
| Where was the domain name purchased? | |
| What keywords do you think searchers would use to find your website | <i>Get 3-5 initial ideas from business owner</i> |
| Who is the target audience? | |
| What is the primary and secondary call-to-action? | <i>Buy a product, fill out a contact form, call a phone number, etc.</i> |
| What goals should the website help the business accomplish? | |
| Account Questions | |
| Can you provide access to your Google My Business account? | |
| Is the GMB profile fully complete? | |
| Does the business have a Google Search Console account & can provide access? | |
| Does the business have a Bing Webmaster Tools account & can provide access? | |
| Can you provide access to any citation listings you currently have? | |
| What social media profiles does the business have / use? | |
| Questions for SEO to Find Out | |
| How many backlinks does the business have? | |
| What is the domain authority of the website? | |
| What is the trust flow and citation flow scores? | |

ON-PAGE OPTIMIZATION CHECKLIST

| DONE | TASK | NOTES |
|--|---|-------|
| ACCOUNT CREATION & SETUP | | |
| | Create Google Webmaster Tools account | |
| | Create Bing Webmaster Tools account | |
| | Create Google Analytics account (and integrate) | |
| ON-PAGE OPTIMIZATION | | |
| | Website uses SEO/user friendly URLs | |
| | Set a preferred URL | |
| | Optimize page title tags | |
| | Optimize page description tags | |
| | Optimize header tags on landing pages (h1, h2) | |
| | Duplicate/spun content removed | |
| | List business hours on landing page / contact page | |
| | Embed map on contact page | |
| | Mobile friendly landing pages | |
| | Verify website appearance on mobile devices | |
| | Page speed 3 seconds or less for each page | |
| | Test for existing schema | |
| | Select appropriate schema business category | |
| | Add full local business schema | |
| | - add product schema (if needed) | |
| | - add offer schema (if needed) | |
| | - add event schema (if needed) | |
| | - add review schema (if needed) | |
| | Test schema for accuracy | |
| | Appropriate content length on all landing pages | |
| | Include correct NAP info on location pages | |
| | Include correct NAP info on contact page | |
| | Create XML Sitemap & Add to Google Webmaster Tools | |
| IMAGE OPTIMIZATION | | |
| | Optimize logo | |
| | Geotag images | |
| | Include alt tags for all images | |
| | Use keyword rich image file names | |
| | Optimize images for speed | |
| REVIEWS & SOCIAL PROOF | | |
| | Include reviews / testimonials on website | |
| | Include links to top review sites | |
| | Include links to social media profiles / pages | |
| OFF SITE FACTORS & SOCIAL MEDIA | | |
| | Set-up YouTube Channel for Business | |
| | - add NAP info to video description | |
| | - geoTag the videos | |
| | Add images to panoramio.com and geotag | |
| | Add NAP information on Facebook, Pinterest, etc. | |

